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# Part-Time Tasting Room Associate

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## Job description

### Job Summary

Fiesta Winery has an exciting opportunity for a Part-Time Tasting Room Associate to join our dynamic team at our Bend location.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Greet and serve guests to include wine tasting and wine education in a manner consistent with the Fiesta Winery brand
- Promote and sign up Fiesta Winery Wine Club memberships
- Participate in special Wine Club events
- Follow opening and closing procedures to maximize efficiency
- General housekeeping including, but not limited to, sweeping, dishwashing, window cleaning
- Availability to work primarily on weekends
- Communicate with guests, co-workers, and business associates in a courteous and professional manner. Must be people and hospitality oriented
- Inventory Control
- Perform other duties as required

### EDUCATION AND EXPERIENCE

- High school diploma or equivalent
- 1+ years' experience in customer service
- 1+ years' experience in wine industry hospitality a plus

### REQUIREMENTS

- TECHNICAL -- Basic working knowledge of Microsoft Office suite, ability to use or learn OrderPort POS and inventory management system in a prescribed style and format.
- GENERAL -- Comprehension of basic mathematics to complete customer transactions.
- Must be at least 21 years of age

### PHYSICAL DEMANDS

- While performing the duties of this job, the employee is regularly required to talk or hear. Frequently required to stand, walk, use hands and fingers to handle or feel objects and/or keyboard. Required to reach with hands and arms; climb or balance; stoop, kneel, or crouch. Must be able to lift and/or move up to 40 lbs. Specific vision abilities include close vision, distance vision, peripheral vision, depth perception and the ability to adjust focus. This job requires use of the computer and phone.

Please note this job description is not designed to cover or contain a complete listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities or activities may change at any time with or without notice.

Job Type: Part-time

Hourly plus Tips

Experience:

- customer service: 1 year

This Company Describes Its Culture as:

- Competitive -- growth-oriented
- People-oriented -- supportive and fairness-focused
- Team-oriented -- cooperative and collaborative

Job Type: Part-time (20 -29 hours per week)

Hourly plus Tips: \$12.00 - \$14.00 per hour (paid bi-weekly or twice a month)

Benefits:

- Employee discount

Schedule:

- 8 hour shift
- Holidays
- Weekends as needed

Supplemental pay types:

- Bonus pay
- Tips

Education:

- High school or equivalent (Preferred)